

Working Together to Protect Connectivity in California

Copper theft is a serious and ongoing challenge affecting neighborhoods across California. Addressing it requires coordination, accountability, and shared commitment across sectors.

What AT&T Is Doing Now

- **Restoring Service Quickly:** Our technicians are deployed throughout California to repair damaged lines, replace stolen cable, and minimize downtime for affected customers.
- **Strengthening Prevention Efforts:** We are increasing coordination with law enforcement, funding tip and reward programs, and investing in measures designed to reduce vulnerability to theft.
- **Partnering with the Community:** AT&T is working alongside community leaders, business organizations, and elected officials to help safeguard local neighborhoods.
- **Providing Alternative Service Options:** In areas heavily impacted by copper theft or aging infrastructure, AT&T is offering eligible residents the option to transition from traditional copper-based service to more resilient technologies, like AT&T Phone-Advanced (AP-A).

What Elected Officials Can Do

Strong local leadership helps protect critical communications infrastructure. Policymakers can support efforts to:

- **Improve coordination** across jurisdictions
- **Strengthen enforcement tools** targeting repeat offenders

- **Support focused task forces** addressing infrastructure theft
- **Advance policies** that enable investment in modern, more resilient networks

What Public Safety Officials Can Do

Public safety agencies play a critical role in addressing infrastructure crime, and can help in many ways, like:

- **Coordinated enforcement** in high-impact areas
- **Information-sharing** across agencies
- **Focused attention** on repeat and organized theft activity
- **Ongoing collaboration** with communications providers

How Residents Can Help

Copper theft is dangerous and disruptive—and community awareness matters.

If you see suspicious activity near utility lines or communication equipment:

- Keep a safe distance
- Immediately contact local law enforcement
- When appropriate, report tips to **(800) 807-4205**



It takes all of us to prevent copper theft.