

Volunteer Title	Description	Position Requirements
Charter Arrival Baggage Handling	Be a part of the first impressions for the participating teams by assisting with the offloading of luggage	Able to stand for long periods of time. Should be comfortable walking and lifting over 50 lbs. Comfortable giving and receiving directions in fast pace environment.
Airport Arrival Welcome Crew	Be the first to welcome each of the four DI Women's Final Four teams to Dallas when they land at the airport. There will be entertainment, art, and fun festivities to mark the teams' first impression of the great city of Dallas. Come with high energy and a big Dallas welcoming spirit for a fun day at the airport!	Able to stand for long periods of time. Should be comfortable walking and lifting over 50 lbs. Comfortable giving and receiving directions in fast-paced environment. Should come with a lot of energy and warmth to welcome each team to the great city of Dallas.
Courtesy Car Driver (7:00a-3:00p)	Assist with the transportation of NCAA/WFF staff from various locations throughout Downtown Dallas.	
Courtesy Car Driver (2:00p-8:00p)	Assist with the transportation of NCAA/WFF staff from various locations throughout Downtown Dallas.	
Greeters/Registration (Legacy Celebration)	Be the first to welcome guests and award winners to the Legends and Legacy Community Award Celebration	Friendly disposition providing a warm welcome to guests; Provide directions and keep track of attendance at registration table.
Welcome Desks (8:00a-2:30p)	Play an integral role in the NCAA Women's Final Four by volunteering for a Welcome Desk shift at one of our luxury hotel properties! Fans, friends, families, spectators, athletes, and staff will travel to Dallas for the premier women's basketball event of the year, and they will be in search of places to eat, things to do, and sights to see! Additionally, they will have questions about the event, the hotel, and the city. You will be the source of expertise – it is YOUR job to point them in the right direction!	
Welcome Desks (2:30p-8:00p)	Play an integral role in the NCAA Women's Final Four by volunteering for a Welcome Desk shift at one of our luxury hotel properties! Fans, friends, families, spectators, athletes, and staff will travel to Dallas for the premier women's basketball event of the year, and they will be in search of places to eat, things to do, and sights to see! Additionally, they will have questions about the event, the hotel, and the city. You will be the source of expertise – it is YOUR job to point them in the right direction!	
DEI Support Team	Be a key part of the 2023 NCAA Women's Final Four (WFF) "Diversity, Equity and Inclusion" Support Team as the event commemorates the NCAA's Title IX 50th Anniversary Celebration, joint women's basketball championship through special events unique to the 2023 WFF championship week. Roles will include on-site event support, front row interactions with key leaders in the DEI space and be a part of the legacy of this special year.	Eager individuals to roll up sleeves to do any/all projects when identified. Ability to work on-site for variety of projects, able to carry at least 20 lbs., comfortable on feet for periods of time and warm disposition with guests or staff leads. Passion to engage in DEI efforts and initiatives.
Tourney Town Shift 1 (Prep)	Tourney Town Needs volunteers to help set-up activations, give directions, and lend a hand. TT is not open to the Public on Wednesday so Volunteers will get an inside scoop on what goes on behind the scenes.	Ready to lend a hand
Tourney Town Shift 2 (Prep)	Tourney Town Needs volunteers to help set-up activations, give directions, and lend a hand. TT is not open to the Public on Wednesday so Volunteers will get an inside scoop on what goes on behind the scenes.	Ready to lend a hand
Salute Shift 1	Be a key part of the 2023 NCAA Women's Final Four (WFF) student-athlete experience as the event welcomes the final four Division I, II, and III qualifying teams for the weekend's competitions to Dallas! Roles will include on-site event support, wayfinding, and lending a hand where needed to make the evening truly special for all involved.	Eager individuals, ready to engage, friendly & customer service oriented
Salute Shift 2	Be a key part of the 2023 NCAA Women's Final Four (WFF) student-athlete experience as the event welcomes the final four Division I, II, and III qualifying teams for the weekend's competitions to Dallas! Roles will include on-site event support, wayfinding, and lending a hand where needed to make the evening truly special for all involved.	Eager individuals, ready to engage, friendly & customer service oriented
Tourney Town Shift 1	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours
Tourney Town Shift 2	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours

Party on the Plaza Shift 1	Party on the Plaza will take place on the Plaza at the American Airlines Center. We need volunteers to help welcome guests and direct them through POTP. There will be games, Food & Drink, and red carpet arrivals so it will be an amazing place for volunteers to be in a lively atmosphere	Must be able to stand on feet for 5 hours
Party on the Plaza Shift 2	Party on the Plaza will take place on the Plaza at the American Airlines Center. We need volunteers to help welcome guests and direct them through POTP. There will be games, Food & Drink, and red carpet arrivals so it will be an amazing place for volunteers to be in a lively atmosphere	Must be able to stand on feet for 5 hours
Read to the Final 4	Read to the Final Four volunteers will be hands on with the local Dallas 3rd graders/teachers awarded the opportunity to attend the celebration event at the AAC. You will assist with meeting buses, escorting classes, transporting lunches, checking classes in, etc.	Eager individuals, ready to engage with elementary-aged students, friendly & customer service oriented
Hospitality Wayfinding	Wayfinding Volunteers are the first faces that fans will see when they arrive to Women's Final Four! These volunteers will play an essential role in getting fans to their pregame experiences. They must be ready to answer questions, give directions and be knowledgeable of the pregame experiences. Other duties may include assisting with crowd management and guiding fans to other appropriate locations. Volunteers will need to stand for long periods of time, be able to give clear instructions, and have strong customer service skills. This position will be located either inside or outside of the American Airlines Center.	Friendly, customer-service minded individuals with the ability to stand for the majority of each shift while holding directional signage. Position will be indoors or outdoors. Must be 18 years or older and complete a background check.
Hospitality - Event Production	Operations Volunteers will play a variety of essential roles throughout the NCAA Fan Experience events. They must be able to identify the correct hospitality pass and understand the ticket scanning system so they can scan guests' passes as they enter. Duties may also include assisting with photo ops, set-up and break-down of party elements, and help give directions. These positions will be located indoors at the American Airlines Center. Volunteers will need to stand for a majority of their shift and have strong customer service skills. A time and space to break during each volunteer shift will be provided.	Volunteers must be able to stand for the majority of their shift and have strong customer service skills. Position will be indoors. Must be 18 years or older and complete a background check.
Beyond the Baseline - Event Production	Volunteers will assist in greeting and leading panelists for Beyond the Baseline to their required locations before the event begins. They will also help with logistical needs on-site including AV and other set-up requests.	Volunteers should have customer service skills and be able to stand and direct panelists through Tourney Town as needed. Must be 18 years or older.
Tourney Town Shift 1 (+ Bounce)	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours
Tourney Town Shift 2 (no bounce)	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours
Tourney Town Shift 3	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours
Super Saturday Concert	Super Saturday Concert will need volunteers to help guests into the concert venue and help where needed. Volunteers will be able to be up close and enjoy a free concert from an up-and-coming incredible artist.	Must be able to stand on feet for 5 hours
Bounce	Bounce is an amazing event where volunteers get to help thousands of children bounce their basketballs from City Hall to the convention center. We will need help with registration, as well as keeping kids in order and helping with loose balls!	Must be able to stand on feet for 5 hours
Tourney Town Shift 1	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours
Tourney Town Shift 2	Tourney Town is open to the Public starting on Thursday for 2023. We will need 100 volunteers to help guide participants, lead Skills Drills, play with kids in Mascot U, and lend a hand to Center Court and Beyond the Baseline,	Must be able to stand on feet for 5 hours